

Caroline McConnachie

Caroline is the Executive General Manager - Business Transformation at Bright and Duggan. Previously General Manager of MAX Build, Caroline's unique experience in the services sector makes her an ideal advocate for the strata community.

She has developed a strong working relationship with the Office of the Building Commissioner and NSW Fair Trading, to ensure the regulatory framework supports the strata remedial industry and improves the customer experience.

Caroline was instrumental in developing an eLearning module for Strata Managers and apartment owners on how to successfully run a waterproofing remedial project. She was involved in the new Design and Building Practitioner Act regulation, its application to remedial specialists and the general education of strata communities.

In 2020 Caroline participated in SCA (NSW)'s first board mentorship program for women in strata and is the Chair of Strata Services Committee. She is deeply passionate about strata's growth and vitality.

As an advocate for apartment owners, she is also a research partner on a major three-year Australian Research Council project, to produce a toolkit for upgrading and maintaining ageing strata-owned buildings.

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