

COVID-19 Question Register

The following questions in this document have been asked during the Webinar.

The questions and their answers can be located by referring to the *timestamps below. *Timestamp refers to the actual time this question was asked and answered during the webinar.

Episode 21

| Timestamp | Question |
|-----------|--|
| 0:01:54 | Tell us about how COVID has reshaped the world and the way we deal with work? |
| 0:04:24 | Can you tell us about the creation of the company and how it has evolved? |
| 0:07:44 | You mentioned family at home or parents at home, however its more universally applicable, isn't it? Its broader then just if you do or do not have family at home. |
| 0:11:01 | Do we need to have the conversation now about blurred lines around full integration between at home, at work and family? |
| 0:14:50 | Once we strip back COVID, do you expect people then to fall back into their routines and is that the challenges that to make sure that you do structure the work from home with those normal routines? |
| 0:19:00 | How do you manage people from a performance & productivity perspective and how do you get the most out of those work from home situations? |
| 0:23:03 | How have you tried to work with your members to couch them through home schooling and the pressure to perform as a parent/teacher/employee/employer? |
| 0:27:33 | How do we and workplaces support people and families when we start to return to the office environment? |
| 0:29:33 | Do we need to navigate this dual world where we can shift between, or do you see that shift as being permanent and therefore be constantly ready to be able to demobilise back to home? |
| 0:32:40 | Have you seen elsewhere, in that opening up flexibility is providing a broader work force opportunity? |
| 0:36:15 | How do we focus on both sides of an employer/employee relationship to remain connected and belong to a culture while working from home? |
| 0:39:58 | What sort of mechanisms do you suggest companies implement to encourage employees to play a greater part in the success of their flexible work arrangements? |
| 0:42:26 | Do you have any suggestions for managing client expectations of being able to 'pop by' the office to see a team member without an appointment, especially if we offer flexible days at home that may not be consistent week to week? |
| 0:45:26 | Are you finding that people are enjoying this new paradigm? |
| 0:47:23 | What are other platforms that staff can use to stay connected? |
| 0:50:34 | Public pools are opening on Monday with COVID rules. With regards to strata plans that have pools what's your guidance leading into summer? |
| 0:53:49 | Have we covered the insurance risk of employees working from home regarding safety? How do employers' access adequate home safety remotely? |