

## COVID-19 Question Register

The following questions in this document have been asked during the Webinar.

The questions and their answers can be located by referring to the \*timestamps below.

\*Timestamp refers to the actual time this question was asked and answered during the webinar.

### Episode 20

Timestamp	Question
0:02:00	Can you please explain what your command does and how it operates in the context of a pandemic?
0:03:30	Do you coordinate full multi-disciplinary responses including the police which might be required to deal with an enforcement issue?
0:04:31	How and when does your team get involved?
0:05:46	What's a likely trigger in a building that would instigate your command coming in and taking control?
0:08:02	Can you provide a scenario where you have stepped into a building and have determined that it does require an escalated response?
0:11:17	You mentioned the stop and stay order. From what we understand, it's been used in limited circumstances where it has been deemed high risk. Are there cases that you have been involved in where it's considered a softer lockdown?
0:14:09	Regarding perimeters being set up, do you have the local area command provide a physical perimeter around the COVID positive building?
0:15:30	How beneficial are occupancy lists and mandating QR codes for residential buildings?
0:19:11	What are the challenges around the lockdown, have there been things you have identified that we need to get in front of, which is a significant concern?
0:20:55	How is the clinical waste conveyed to the building, what is your expectation of the clears and what's the best practice with dealing with clinical waste?
0:22:24	Do you mean someone from health collects and delivers the items amongst the locked down building?
0:24:05	What are your thoughts on cleaners & building managers being recognised as essential workers?
0:26:49	Can you talk about the way you have worked with building managers, particularly in some larger buildings and how that has helped you?
0:29:50	In terms of communication and support policies, other than getting the occupancy lists up to date, is it just a matter of waiting until we are activated to support you via health or the police and being as helpful as possible?
0:31:41	Regarding the QR codes, do you see this as a lingering impact of COVID long after the lockdown?
0:32:52	Have you received calls to enforce those not wearing masks in strata buildings?
0:34:48	I have an owner who is demanding that the AGM be held in person. What advice can you provide?
0:40:52	Have you seen an increase in calls due to altercations during lockdown?
0:41:52	Can owners or residents in a building demand contractors prove their vaccination status and likewise our suppliers to our owners?
0:46:20	What access do the police have to information in the QR codes and are they going to be used solely for health?
0:47:10	In relation to deliveries & waste, if there is only one-unit with a COVID positive case would help still be provided?

0:49:07	We have a building with a COVID positive case which is located close to the building entry way and continues to go outside to smoke. Can you please provide advice?
0:50:32	What is your stance on staff members who are anti vaxers? How will you manage the possible fallout where an OC refuses to have a manager who is not vaccinated?
0:51:28	Is it a requirement to have QR codes on Community/Precinct Association property - specifically BBQ entertaining areas, public open spaces, seating and play equipment?
0:52:18	Should a building manager not be charging if they are not able to be on-site?
0:53:08	Would the regulator be in a position to support strata managers from a legislative point of view in requesting vaccination information from tradespeople?
0:54:38	Are there thoughts on strata managers being able to request vaccination information from owners and occupants? I.e., trades may not want to attend properties where individuals are not vaccinated.
0:55:36	I have a few residents in an 8-story building that continually will not wear a mask even in the lift and have this on camera. Can you please provide your thoughts on this?
0:56:48	Any last thoughts or comments for our members?