

COVID-19 Question Register

The following questions in this document have been asked during the Webinar.

The questions and their answers can be located by referring to the *timestamps below.

*Timestamp refers to the actual time this question was asked and answered during the webinar.

Episode 13

Timestamp	Question
0:04:03	Could you please confirm we have received clarify on how to interpret cleaners leaving the lockdown LGA's?
0:09:29	Tell us how you found out your building had positive COVID cases and did NSW health provide you with focused advice on how to deal with it?
0:11:00	How was that approached from a health perspective and is your situation consistent with that of Joanne's?
0:12:23	How did NSW Health in both instances determine that your businesses were managing those strata plans?
0:13:30	Who can perform deep cleans?
0:13:52	Can you please provide us with a couple of the privacy issues around the other owners having a desire to know who has been affected?
0:16:09	How was your trade management experience along with collecting the list of contacts who have entered the building? Did the building have a QR Code, and would you have changed your process post positive COVID cases?
0:18:28	Please verify with NSW health if the two (2) persons permitted within a residence is applicable to a lot or an entire scheme?
0:19:24	How do you register for a QR Code and how do you manage a QR code?
0:21:49	Does NSW Health have a centralised register of COVID accredited cleaners the industry can reference?
0:24:36	Are the owners committee entitled to the identity of an infected person?
0:28:38	Are waste management protocols different with a COVID positive building?
0:29:43	Do you have any early waste management advice in your recently impacted building?
0:30:22	Tell me about coordinating deliveries and is there a resource that gets provided by the Owners Corporation or NSW Health with the COVID positive building?
0:33:40	If you're a smaller scheme and are requiring additional cleaning etc, how do you manage that and what are your recommendations?
0:35:10	Whose an accredited cleaner?
0:35:45	Does your insurance for a building cover the required additional cleaning?
0:38:24	What would you suggest with levies being due and owners having financial difficulties?
0:39:51	Will the census be going ahead?
0:44:10	If workers are within the same LGA, what rules should be followed?
0:45:43	For those members not based in Sydney, do we follow the same business approach as Greater Sydney?
0:46:57	If a lot in a BMC has a positive case, should all lots be notified of the positive case?
0:47:53	Can you please provide suggestions on what to do re urgent matters that cannot be done electronically and are within a lockdown LGA?
0:52:12	Do Owners Corporations/Strata Schemes need a COVID-19 Safety Plan?
0:54:14	Are all new renovations on hold during this lockdown period?
0:55:20	Are kitchen renovations permitted?
0:55:47	Is gutter cleaning permitted?

0:56:28	With on charging cleaning cost to the lot. How do you 'do' that if we aren't officially meant to know who the infected person/s are?
0:57:29	I have a lot which has recently been let on Airbnb. Apparently, there is an exemption for this to be permitted if it is leased to an essential worker? I was advised that Airbnb must have a QR code placed on the front door and a COVID safe plan. Are there any other further requirements?