

## COVID-19 Question Register

The following questions in this document have been asked during the Webinar.

The questions and their answers can be located by referring to the \*timestamps below.

\*Timestamp refers to the actual time this question was asked and answered during the webinar.

### Episode 12

Timestamp	Question
0:02:56	Where are we as of 11am and where does the government sit with dealing with the announcement in context of putting it into a health order?
0:06:41	What construction is permitted in a non-occupied setting outside of those restricted LGA areas?
0:10:20	Who is permitted to leave the 8 lockdown LGA areas?
0:12:44	How will contactless trades apply to strata? Do you have tips on setting up click and collect services?
0:15:14	Could we please have clarity around unoccupied construction work?
0:16:55	If a business does not have remote access to their office, how do they deal with accessing their premises and all the functions to deal with their communities?
0:18:37	Are there 2 inside and 5 outdoor people permitted in trades scenarios per apartment?
0:20:18	For fire safety inspection to inspect the smoke detector & door closed inside the unit, where should the occupant stay? Inside the bedroom or leave the property?
0:21:13	If you cannot access your office remotely, is it possible for strata searches to continue?
0:23:41	Can strata inspectors attend strata offices?
0:24:40	If you live in a lockdown LGA area and what can you do outside?
0:24:52	If we are in a lockdown area, can we still leave to carry out inspections for insurance valuations, WHS reports, Capital work fund reports etc if we do not need to meet anyone on site just access common areas?
0:25:35	What can building managers do? <ul style="list-style-type: none"><li>- Within a restricted LGA</li><li>- Outside a restricted LGA</li></ul>
0:26:47	Are security guards for residential/commercial building considered essential?
0:27:09	Are removalists from lockdown LGA considered exempt workers?
0:28:40	If a building manager comes from one of the 8 lockdown LGAs, is that manager classified as an 'essential service' and can leave the restricted area?
0:29:35	Can you travel between one lock down LGA to another Lockdown LGA?
0:31:45	Can agents still conduct open houses?
0:32:29	Can air conditioning services continue?
0:32:54	Has there been a viewpoint if a building inside one the restricted LGAs has been given a cladding fire order, which is due to expire during the lockdown, are those works classified as essential?
0:33:33	What is considered essential cleaning?
0:35:48	Please clarify if common property swimming pools and gyms should be closed?
0:37:18	Do you have a view of whether QR Codes will be made compulsory?
0:38:49	Is it the building manager/strata managers obligation to enforce the use of QR codes and wearing of masks?
0:40:00	What happens if all staff are working remotely, and the search agent wants the information electronically?
0:40:51	Are concrete cancer issues essential?

0:41:43	Please clarify what you can do if you are in a lockdown and non-lockdown area?
0:43:10	Can admin support still work in the office?
0:44:40	I have a settlement change of owner and the new owner needs to change the floorboards, because the previous owner didn't meet the acoustic requirements. Can this proceed?
0:45:37	Can capital works resume?
0:46:29	What does contactless for trades mean?
0:48:16	Any advice for buildings that are concerned about Airbnb continuing to occur. Is there anything in the Orders that address this?
0:52:32	Can concierge staff continue to attend their workplace?
0:53:08	One of our managers has an outbreak of 2 positive cases in a commercial building and can they expect the strata managers to be officially contacted by NSW Health?
0:54:33	If the concierge staff member is in a lockdown LGA and works in a non-lockdown LGA, are they still able to work?