

COVID-19 Question Register

The following questions in this document have been asked during the Webinar.

The questions and their answers can be located by referring to the *timestamps below.

*Timestamp refers to the actual time this question was asked and answered during the webinar.

Episode 11

Timestamp	Question
0:03:10	How and what happens when a health order is announced on the government side i.e. What levels of clarifications occur interdepartmental?
0:08:30	How you've approached now, having a better understanding and what that means in a practical sense for cleaners?
0:14:33	With the altered cleaning arrangements, are you expecting the cleaning contractors to inform the managers, or should the managers be instructing the cleaning contractors to amend those?
0:17:05	The police have questioned the interpretation of the orders, particularly in relation to cleaners, can we produce a joint document with NSW Fair Trading to provide comfort to those essential works?
0:19:26	Tell us about the limitations for the 3 restricted LGA's and how that impacts people living there?
0:24:40	What should be clean and at what level of frequency?
0:25:14	What is allowed around Fire, what is the advice of FPA and how do we review that through that practically?
0:30:46	What are your recommendations around the differencing council positions providing leniency on Annual Fire Statements?
0:34:46	There are applications where council areas require continued maintenance, however, can you see it applying in any context to strata or community title?
0:36:11	What happens if one of the building managers resides in one of the LGA's, are they permitted based on the Section 11 – other services exemption to pass out of that area?
0:38:15	Are QR codes for residential properties mandatory?
0:40:23	How do we again review what renovations are essential and at what point do you think we will get more prescriptive advice from the government?
0:42:29	Is fencing work essential, as the tenant has complained that the property is not secure?
0:42:59	Is Real estate agents who are continuing to fit out a property and stage it for sale essential?
0:43:23	Real estate agents are not allowed to have commercial cleaners into their property, which is typically required after ever tenancy. Does this mean there is going to be a stasis on the ability to let out properties?
0:44:50	Can strata searches continue?
0:46:34	Is waterproofing or a leaking shower maintenance essential?
0:48:41	Should common property areas such as pools and spas remain open?
0:51:38	Should the pools remain open for resident's mental health?
0:52:24	Is a roof leak maintenance essential?
0:53:14	Should face masks be worn in all common property areas in residential buildings?
0:54:03	Is sprawling and membrane maintenance essential?
0:54:51	What practical functionalities of being a Strata Manager can continue i.e., taking phone calls and collecting the mail from the office?
0:55:39	What do you do if you have COVID positive cases in your buildings?

