

## **Anne-Maree Paull - Nomination for the SCA NSW Board – Strata Services Chapter**

Over the past two years, I have truly valued the opportunity to work with the other SCA NSW Directors to increase the professionalism of the strata industry. I would like stand for re-election as a Director on the SCA NSW Board for another term and continue to work for the benefit of the NSW strata community.

I am passionate about the strata community and worked extensively to support it over the past 9 years. This has been through my role at CHU (previously the State Manager NSW & ACT and currently as Chief Customer Officer) and my involvement with a number of committees and working groups for SCA NSW and SCA National.

In 2015, I completed the AICD Company Directors Course with a view to becoming an active board member of our strata industry body. This was fulfilled in part over the past 2 years as a Director on the SCA NSW board. I have also been actively involved in the following SCA committees and Taskforce:

- NSW Strata Services Committee (2015, 2018-2020)
- Chair of the NSW Strata Services Committee (2019 and 2020)
- NSW Policy and Legislative Committee (2018-2020)
- NSW Ethics Committee (2018-2020)
- SCA National Events Committee
- SCA National Strata Services Committee
- National Taskforce – Insurance, Sustainability, Sharing Economy

In my role as State Manager, I was heavily involved in lobbying the government with QBE and the ICA on insurance commissions, changes to valuations and other insurance matters. A major outcome was the removal of the potential ban on strata insurance commissions.

My understanding of the NSW legislation extends beyond insurance to the potential risks and requirements for owners corporations, strata managers and strata committees.

I have enjoyed my engagement with the NSW Board as a Director in the Strata Services Chapter, attending every board meeting. I am pleased with the achievements of the Strata Services Committee. Particularly in relation to the welcome pack, increasing awareness of the value of membership to the chapter and the benefits of using an accredited strata services member.

I would like to continue to work with the NSW Board bringing the following skills:

- Financial management
- Training
- Marketing
- Insurance

I am keen to continue work on the PSS and to add value through my extensive insurance knowledge and industry contacts.

The strong relationships I have formed with the strata manager, strata services and broker networks are valuable to understand the needs and expectations of the SCA NSW membership base.