

| Timestamp | Question |
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| Ep 3 02:43 | What's the experience from the facilities managers perspective about what you're seeing out there in the Strata world? |
| Ep 3 05:28 | In terms of preparedness of buildings to cope with the capacity and the demand of everyone being in isolation or potentially being locked down at once waste systems are not designed for maximum occupation, they're designed for people to go to work every day. So how are we going to accommodate that, and do buildings have the physical infrastructure to even do so? |
| Ep 3 07:53 | From a practical perspective, if a building manager can't be onsite, how do they sustain and support that building particularly remotely? |
| Ep 3 11:53 | Is there a soft or a greater level of compliance and how do we work with government around this statement of legislative intent, so that we can get practical solutions for our communities? |
| Ep 3 19:51 | What are building managers experience around trades people attending sites? Are they expressing reservation around attending, do they want more precautions and more disclosure about potential infections? |
| Ep 3 21:42 | Can we expect there to be an overarching legislative leave of absence, where we are unlikely to see the same level of prosecution for a period of time? E.g. AFSS |
| Ep 3 27:04 | How do you expect to see that working in the event of a shutdown where we still need ensure that the contract for sale process and the real estate market continues, but it's going to obviously continue to under a different set of rules? |
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| Ep 3 33:40 | What is best practice that you understand and how you deal with either preventative maintenance and or decontamination? |
| Ep 3 37:23 | Are there alternative products and solutions that have been popping up as a bit of an opportunistic sales job at the moment? |
| Ep 3 37:56 | How does the inspection of records electronically work? |
| Ep 3 39:36 | How and what sort of initiatives can we put in place from a legislative level around bylaws that can facilitate cash flow smoothing or consideration around opportunities owners might put in place? |
| Ep 3 43:44 | Will we expect to see lower contract costs? |
| Ep 3 47:33 | What liability exists on an owners corporation or a strata manager in terms of repairs and maintenance and duty of care when you cannot access the common property? |
| Ep 3 50:31 | In terms of airflow and air conditioning reticulation, are you seeing an increase in the desire to have air conditioning systems or filters cleaned, and do you expect that to be an ongoing request from consumers and from buildings to have that done on a regular basis? |
| Ep 3 51:57 | Do you expect through all of this that one solution might well be compulsory and appointed managers who put in place to deal with the hierarchy of building needs and go to some sort of priority list of maintenance? |
| Ep 3 52:50 | With the Tribunal been in lockdown and only accepting written submissions, is the likelihood of these being put in greater frequency without a degree of defence is going to be increased? |
| Ep 3 54:02 | What obligation do we have on insisting on identifying someone who has potentially been notified that they are COVID-19 infected, and if you can't get that level assurance can you go to the authorities i.e. the police or someone else to enforce the health guidelines, because now there is a fine people who don't properly self-isolate? |

Ep 3 57:06 What tips do you give everyone out there, knowing that we're locking on the doorstep of a hard lockdown to prepare themselves as a business and to help the customers moving forward?