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Dear Member,

In light of the current situation, NCAT has created a new [Coronavirus \(COVID-19\) information web page](#).

This page will serve as a single source of information for people looking for any changes or disruptions to NCAT services as a result of the Coronavirus (COVID-19).

The key message on this page details the temporary procedural changes implemented by the NCAT President.

From **Monday 23rd March 2020** parties are not to attend in person at Consumer and Commercial Division hearings.

Hearings and directions listings may still proceed by telephone or video conference, if appropriate, and facilities are available.

Please check the new page regularly and practice [good hygiene etiquette](#) to help prevent the spread of COVID-19.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Chris Duggan', with a long horizontal flourish extending to the right.

Chris Duggan
President SCA (NSW)

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