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Dear Member,

SCA (NSW) is asking all strata managers to take a leading role in the COVID-19 crisis and to make sure they keep themselves fully informed and self-educated on how to safeguard strata residential communities against the virus spreading.

As COVID-19 continues its spread across New South Wales, Australia and the globe, many businesses have made the decision to advise employees to work from home where able, relying on remote access and a less hands-on approach to fulfil their duties.

Whilst public health remains an absolute priority, owners and residents of strata titled properties are rightly anxious about the ramifications of lockdowns, operational cuts and the increased infection chances in high population density living.

SCA (NSW) believes it is vital that the Strata Industry **continues operating as effectively as possible** (within the Government enforced restrictions), to support the millions of residents who reside in strata titled properties.

There are thousands of apartment complexes in NSW where continued operation and resident support and protection is needed because of the heavy use of common areas and resident interaction in high density living.

Any reduction in operation now will have an impact on owners and residents alike.

**The strata ecosystem is more critical now than ever and the commerce of strata must continue to protect the safety of our residents.**

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and containing the spread of the virus. All these service providers will play a key role in protecting the residents in strata communities and assisting people who have contracted the virus or are in self-isolation.

As more people will work from home, there is a greater strain on all building infrastructure, waste and recycling management and facility teams need to be prepared for this increased workload.

We are seeking Government comment and guidelines on how to approach this and will revert back when we can supply further information.

We're viewing this as a whole of supply chain responsibility to keep residents safe, while we continue to safely service schemes, and ensure a health focused environment for owners if they're forced to isolate or are in lockdown and need support.

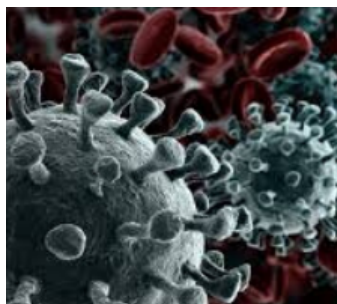
Simple precautions and planning can make a big difference. Action now will help protect your employees and your business.

Yours sincerely



Chris Duggan  
President SCA (NSW)

## RESOURCES



INFORMATION  
FOR SCA (NSW)  
MEMBERS  
**COVID - 19**

**PLEASE ENSURE ALL MEMBERS OF YOUR TEAM, INCLUDING  
THOSE WORKING FROM HOME AND ON-SITE CHECK OUT OUR  
DEDICATED COVID-19 PAGE**

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outbreak, plus some further guidance and information from Government and other relevant bodies such as WHO.

Please also find links to relevant sites with the latest information:

- [Australian Department of Health](#)
- [NSW Health](#)
- [SafeWork NSW](#)
- [Smartraveller](#)
- [World Health Organisation](#)

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