



Disputes & conflict resolution



Neighbour disputes



Bullying

The screaming Mimi - likes to berate & humiliate

The 2 headed snake

The constant critic - looks for flaws & happy to falsify info to create evidence

The gate keeper- thrives on wielding power

The attention seeker - turns on those who don't provide them with information

The wannabe - looks for things in others to complain about

The guru - does not consider how their actions impact others & does not follow the rules

The sociopath - zero empathy, though well spoken & charming

HR Morning, Pennsylvania

Mental health



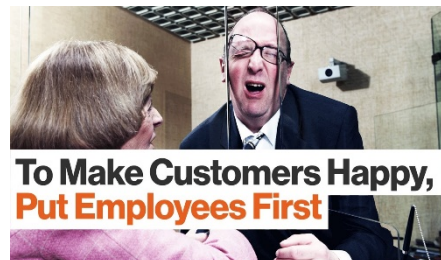


Neighbour disputes



Resolution?

- ✓ Background facts
- ✓ Desired outcome – individual versus the whole
- ✓ Authority



To Make Customers Happy,
Put Employees First



*If you've had a bad neighbour, then
you know how important the good ones are!*

