



2018 **CHU STRATA**
COMMUNITY
AWARDS



Information Kit

Celebrate Excellence

The 2018 CHU Strata Community Awards are designed to recognise and reward those individuals and companies who make a significant contribution to the strata industry and community.

Participating in the 2018 CHU Strata Community Awards allows you to highlight your most outstanding qualities, biggest successes and most innovative initiatives.

Each and every organisation, individual and committee within the strata community is unique but are all striving to reach the same goal - excellence.

Excellence is a journey and not a destination. To help with this journey the 2018 CHU Strata Community Awards provides a means of measuring and benchmarking within our industry in NSW.

2018 Awards Program

Key dates

Submissions open:
Monday 19th March

Submissions close:
Thursday 31st March

Judging Period:
Tuesday 5th June
– Tuesday 12th June

Gala Dinner and Awards Presentation:
Friday 3rd August at the Four Seasons
Hotel, Sydney.

Categories

Individual Award Categories

- Strata Community Manager
- Strata Community Manager – Rising Star
- Support Team Member
- Essay Award

Business Award Categories

- Excellence in Innovation
- Strata Community Management Business – Small
- Strata Community Management Business – Large
- Strata Services Business

Strata Scheme Award Category

- Strata Community Environmental & Engagement Award

Submission requirements

All submissions are to be completed online on the SCA (NSW) website: <https://nsw.stratacommunity.com.au/2018-chu-strata-community-awards-submissions/>

Privacy and Confidentiality

All information provided in entrants submissions will be treated as private and confidential.

Criteria

- All award entrants must be members of SCA (NSW).
- Award category sponsors cannot enter the award category they are sponsoring.
- The naming rights sponsor cannot enter into any of the awards.
- Individuals may enter up to 2 award categories.
- Organisations may enter up to 2 award categories.
- Award entrants should focus, where applicable, on recognising individual award criteria/ achievements during the past 12 month period

Peer nominations

- Peer nominations are available completed online on the SCA (NSW) website: nsw.stratacommunity.com.au/
The nominee will then be contacted regarding their nomination and offered the opportunity to submit their application. Please note: nominees must fill out their own application.

The Judges will be given the peer nomination along with the nominees submission for review.



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The submission process

1. The 2018 CHU Strata Community Awards Program opens – Monday 19th March 2018
2. Complete the online awards category submission form [here](#).
3. Award submissions close on Thursday 31st March 2018
4. Award submissions will be reviewed by the judging panel.
5. The judging panel may invite successful entrants to an interview.
6. The judging panel may invite the entrant for a follow up interview.
7. Successful finalists will be notified by the SCA (NSW) office.
8. The awards finalists and winners will be announced at the 2018 CHU Strata Community Awards Gala Dinner and Presentation Event on Friday 3rd August at the Four Seasons Hotel, Sydney.

Judging Panel

The judging panel consists of 5 individuals who have exposure to the industry and a great interest in fostering excellence.

The judging panel will be required to complete confidentiality and conflict of interest agreements with SCA (NSW) for their role as judges.

The judge's decisions are final.

Judges

- Dr Hazel Easthope - UNSW Sydney | City Futures Research Centre
- Tracey Rance - NSW Fair Trading
- Hera Antoniadis - UTS
- Christine Byrne - Green Strata
- Denise Lee - NABERS

For further information,
please contact the Events
Team on 02 9492 8200 or
events.nsw@stratacommunity

Individual Award Categories

Strata Community Manager

This award recognises a strata community manager who has demonstrated entrepreneurial spirit, business acumen and innovative ideas.

Eligibility

- Must have been practising as a strata community manager for 2 years or more.
- Must have been employed with their current employer for not less than 12 months.
- Must be a current Nominee of an SCA (NSW) Strata Management Member.
- Must be an SCA (NSW) Accredited Strata Manager.
- Must not have a Code of Conduct complaint upheld against them over the last 12 months.
- May be nominated by a colleague, employer or self.

The winner of this award category will progress to the SCA (NSW) Australasian Awards as a Finalist subject to meeting the T&Cs.

The winner of this award category will progress to the NSW Business Chamber Awards 'Young Business Executive' as a Finalist subject to meeting the T&Cs.

Strata Community Manager - Rising Star

This award recognises a new entrant to the industry who has shown outstanding early progress in their career.

Eligibility

- Must have been practising as a strata community manager for 2 years or less.
- Must have been employed with their current employer for not less than 12 months.
- Must be a current Nominee of an SCA (NSW) Strata Management Member.
- Must not have a Code of Conduct complaint upheld against them over the last 12 months.
- May be nominated by a colleague, employer or self.

The winner of this award category will progress to the SCA Australasian Awards as a Finalist subject to meeting the T&Cs.

Support Team Member

This award recognises a person behind the scenes who has made an outstanding contribution to the success of their team.

Eligibility

- Must be a nominee of a current SCA (NSW) Management Member or Services Member.
- Must have worked for their current employer for at least the past 12 months.
- Cannot be currently employed as a strata community manager.
- May be nominated by a colleague or self nominate.

The winner of this award category will progress to the SCA Australasian Awards as a Finalist subject to meeting the T&Cs.

Essay Award

Write an essay (maximum 1000 words) on a current topical strata issue. The essay can be informative or humorous but must be an original work and must display;

- a. An understanding of the topic and its relevance to the strata community industry
- b. An ability to communicate effectively through the written word medium
- c. Proper grammar and spelling

Eligibility

- Entry is open to current Strata Manager, Services and Lot Owner members.
- Must not have a Code of Conduct complaint upheld against them over the last 12 months.

The winner of this award category will progress to the SCA Australasian Awards as a Finalist subject to meeting the T&Cs.



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Business Award Categories

Excellence in Innovation

This award recognises businesses that have made significant contributions to the industry through the introduction or improvement of an idea, method, technology, process or application.

Eligibility

- The Business must be a current SCA (NSW) member of either the Services or Strata Chapter.
- Must employ at least 1 SCA (NSW) Accredited strata manager or Strata Services Specialist.
- Must not have a Code of Conduct complaint upheld against them over the last 12 months.
- Must not have had any form of legal finding against the company, its officers or staff over the last 12 months.

The winner of this award category will progress to the NSW Business Chamber Awards as a Finalist subject to meeting the T&Cs.

Strata Community Management Business - Small

This award recognises a small scale strata community management business (less than 2000 lots under management) that has devised and implemented strategies for service excellence and sustainable growth and profitability over the last 12 months.

Eligibility

- The Business must be a current SCA (NSW) Strata Management Member.
- Must employ at least 1 SCA (NSW) Accredited strata manager.
- Must not have a Code of Conduct complaint upheld against any employee over the last 12 months.
- The Directors of the company must not have had a conviction for a summary or indictable offence.

The winner of this award category will progress to the SCA Australasian Awards as a Finalist subject to meeting the T&Cs.

The winner of this award category will progress to the NSW Business Chamber Awards 'Excellence in Small Business' as a Finalist subject to meeting the T&Cs.

Strata Scheme Award Category

Strata Community Environmental & Engagement Award

Recognises strata schemes that are working to reduce their impact on the environment by means of sustainability initiatives and projects and/or are utilising products and services that have positive environmental outcomes.

Strata Community Management Business - Large

This award recognises a large scale strata community management business (over 2000 lots under management) that has devised and implemented strategies for service excellence and sustainable growth and profitability over the last 12 months.

Eligibility

- The Business must be a current SCA (NSW) Strata Management Member.
- Must employ at least 1 SCA (NSW) Accredited strata manager.
- Must not have a Code of Conduct complaint upheld against any employee over the last 12 months.
- The Directors of the company must not have had a conviction for a summary or indictable offence.

The winner of this award category will progress to the SCA Australasian Awards as a Finalist subject to meeting the T&Cs.

The winner of this award category will progress to the NSW Business Chamber Awards 'Excellence in Business' as a Finalist subject to meeting the T&Cs.

Strata Services Business

This award recognises a business that has attained significant growth and is able to demonstrate the specific strategies and processes implemented to achieve sustainable growth over the previous 12 months.

Eligibility

- The Business must be a current SCA (NSW) Strata Services Member.
- Must be a Strata Services Specialist Company.
- Must not have a Code of Conduct complaint upheld against them over the last 12 months.
- Must not have had any form of legal finding against the company, its officers or staff over the last 12 months.

The winner of this award category will progress to the NSW Business Chamber Awards 'Excellence in Small Business' or 'Excellence in Business' as a Finalist subject to meeting the T&Cs.

Eligibility

- Strata Scheme must be a current SCA (NSW) Member of the Strata Owners Chapter.
- May be nominated by a SCA (NSW) Member.

The winner of this award category will progress to the NSW Business Chamber Awards 'Excellence in Sustainability' as a Finalist subject to meeting the T&Cs.

2018 CHU Strata Community Awards

| Key Dates | Entries Open | Entries Close | Judging Commences | Judging Complete | Finalists Announced | Award Gala Event |
|-----------|--------------|---------------|-------------------|------------------|---------------------|--|
| | 19 March | 31 May | 5 June | 12 June | 21 June | Friday 3 August Four Seasons Hotel Sydney |

The CHU Strata Community Awards provide an exceptional opportunity to recognise and reward businesses and individuals whose passion, determination and success inspire other businesses and people.

Across nine categories, the awards recognise individuals for Strata Community Manager, Strata Community Manager – Rising Star, Support Team Member, Essay Award and Businesses for Excellence in Innovation, Strata Management Business – Small, Strata Management Business – Large, Strata Services Business and Strata Schemes for Environmental & Engagement Award.

Terms & Conditions of Entry

- To enter the SCA (NSW) 2018 CHU Strata Community Awards all applicants must read and understand the terms and conditions and complete the on-line entry form for your chosen award category.
- All submissions are to be lodged through the Strata Community Australia (NSW) website – nsw.strata.community and include the required information.
- A business/individual is eligible to enter into multiple awards. You will be required to enter a new entry per each award submission.
- A colleague or employer may nominate an SCA (NSW) member for the Strata Community Manager – Rising Star, Strata Community Manager and Support Team Member.
- A SCA (NSW) member may nominate a strata scheme for the Strata Community Environmental & Engagement Award.
- By lodging your submission, you agree to be bound by the Terms and Conditions of entry.
- Your entry must be submitted by 5pm Australian Eastern Standard time on the closing date Thursday, 31st May 2018.
- Strata Community Australia (NSW) reserves the right to declare any entry ineligible, if during the term of the award process your entry form is incomplete or deficient, false or misleading in any way.
- Strata Community Australia (NSW) reserves the right to extend or vary the entry period if required, before or after the award entry period commences.
- All information provided in the entry form will be used for the purpose of judging only and will be treated as commercial-in-confidence by Strata Community Australia (NSW).
- If you are selected as a finalist, information provided in the entry (excluding financial information) will be used for the purpose of promoting the Awards and your business.
- All entries are judged by a panel of subject matter experts, selected from business and community leaders.
- Judges are required to sign a confidentiality agreement and disclose any conflict of interest.
- The judge's decision is final and no further correspondence will be entered into.
- In situations where there is only one entrant for an award category, this entry will be judged. Subject to meeting a gateway score, the entry will become an automatic Finalist of that award category.
- Finalists will be notified by phone and email, and published on the Strata Community Australia (NSW) website nsw.strata.community on Thursday 21 June, 2018.
- Winners will be announced at the 2018 CHU Strata Community Awards Gala Dinner on Friday 3 August, 2018.
- State category winners of the Strata Community Manager, Strata Community Management Business – Small, Strata Community Management Business – Large, Strata Services Business, Excellence in Innovation and Strata Community Environmental & Engagement award categories are eligible to progress as Finalist to the corresponding NSW Business Chamber awards subject to meeting the NSW Business Chamber award entry T&Cs.
- State category winners of the Support Team Member, Strata Community Manager – Rising Star, Strata Community Manager, Strata Community Management Business – Small, Strata Community Management Business – Large, and the Essay award categories are eligible to progress to the 2019 Strata Community Australasian National Awards as a National Category Finalist subject to meeting the T&Cs.



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