



SCA (NSW) CONVENTION | 19th - 20th OCTOBER 2017 HILTON HOTEL SYDNEY | PROGRAM





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Welcome from the SCA (NSV Preside



Welcome to the 2017 Annual Convention. As an industry we can attest to one of the most challenging years in recent times- one which has been impacted by the implementation of the new strata laws, significant sector events and ongoing evolution of the marketplace. It is also a time to celebrate strata, which is the theme for our convention, as during times of challenge and change we must also reflect on the incredible people, achievement and camaraderie that exists within the strata world.

This year we have introduced a new format to the convention with a depth of keynote speakers across a broad range of special interest and personal development topics. There are six keynotes throughout our two day convention including Tim Jarvis AM, Holly Ransom, Imdelda Roche AO, Kerwin Rae, Suzanne Mercier and Ben Gialouris. Our conference committee has worked hard to focus on maximising strata manager engagement and attendance through our revised format, content and networking events. Further, we have focused on embracing and celebrating the rich history of our members with a short-form interview series, Strata Through Their Eyes, to be aired throughout the convention.

We are delighted to have the Minister for Innovation & Better Regulation Matt Kean MP address our convention as well as the acting Commissioner for Fair Trading Andrew Gavrielatos. Engagement with government has been a key mandate for SCA NSW in the past year and we welcome the ongoing collaboration and productive relationship with these key policy makers.

In addition, a cladding forum will be held to up skill our membership on the practical implications around addressing non conforming building products in schemes.

Thank you to the SCA (NSW) staff and committee volunteers. In order to deliver the best events we need the best team on board and I firmly believe that we have an exceptional team of SCA staff and committee members that have supported and delivered this exciting and engaging convention for our members. We could not deliver any of this without the ongoing support and commitment of our platinum sponsors-CHU, Macquarie Bank, Bannermans Lawyers and Express Glass, as well as our convention sponsors and partners- we are firmly indebted to them.

Finally, thank you to all members for your attendance and support of the NSW annual convention. This celebration of strata is a reflection on the great things that can be achieved by working together and I personally thank you for your commitment and dedication to this great industry.

Chris Duggan President SCA (NSW)

Thanks to those involved

Bill Coles (Events Chair) Hugh McCormack (Education Chair) Melissa Truscott (Education Chair)

Debbie Barker Peter Berney Chris Duggan David Edgerton Flaine Fin Penny Harrisson Amie Johnston

Samantha Lightfoot Rachel Lynn Jeff Schultz Jason Starr-Thomas **Grant Taylor** Jude Wild

Program: Thursday 19th October 2017

TIME	PROGRAM		
8.30am	Day 1 Registrations Open, Hilton Ballroom Level 3		
9.15am	Opening Address by Andrew Gavrielatos Commissioner NSW Fair Trading		
9.30am	Keynote Speaker Leadership - How to Manage a Team Holly Ransom sponsored by Strata insurance Brokers		
10.30am	Morning Tea around Trade Booths sponsored by A.G.C. ROOF MAINTEHANCE PH. 02 833 22 2888		
11.00am	Strata Through Their Eyes Video		
11.05am	Mediation Jo-Anne Hamilton		
11.20am	Defamation David Bannerman		
11.40am	Keynote Speaker Adversity and Determination Tim Jarvis sponsored by		
12.40pm	Lunch around Trade Booths sponsored by		
1.40pm	Strata Through Their Eyes Video		
1.45pm	Conflict Resolution Fiona Hollier Resolution Institute		
2.00pm	Safety in Strata - Cladding from a Fire Safety Engineer and Building Manager's Perspective Trevor Rawnsley and Lynda Kypriadakis		
2.15pm	Cladding Forum - What to do from here Tony Irvine, David Bannerman, Anne-Maree Paull, Allan Harriman and Mitchell Harris		
3.15pm	Strata Through Their Eyes Video		
3.20pm	New Window Safety Laws for 2018 Jann O'Connor sponsored by		
3.35pm	Concrete Repairs - Earlier intervention saves money Grahame Vile ACRA		
3.50pm	Afternoon Tea around Trade Booths sponsored by		
4.20pm	Strata Through Their Eyes Video		
4.25pm	Keynote Speaker Change management Ben Gialouris sponsored by		
5.25pm	SCA (NSW) Education Update Sadiye Ince		
5.30pm	SCA (NSW) Education Ceremony		
6.00pm	Day 1 Close		
6.00 - 8.00pm	Waste Wise Cocktail Function around Trade Booths Dress code is business attire WASTE WISE environmental		

Program: Friday 20th October 2017

TIME	PROGRAM		
9.00am	Day 2 Registrations Open, Hilton Ballroom Level 3		
9.15am	Waste Wise "Breakfast for Champions" around Trade Booths WASTE WISE PROPERTY OF THE PROPERTY O		
10.00am	Opening Address by Hon. Matt Kean MP Minister for Innovation and Better Regulation		
10.15am	Keynote Speaker Building Relationships, Building Loyalty and Expanding the Business Imelda Roche sponsored by	STRATA COMMUNITY INSURANCE	
11.15am	Morning Tea around Trade Booths sponsored by	magnatex Concrete spalling investigation and repair	
11.45am	Strata Through Their Eyes Video		
11.50am	Dealing with Different Cultures Jo-Anne Hamilton and Christina Ho sponsored by		
12.20pm	How to Source and Attract Talent, Reduce Recruitment Spend and Build a Brand Through LinkedIn Thomas Richman LinkedIn		
12.50pm	Strata Through Their Eyes Video		
12.55pm	How to shift the Imposter Syndrome to deliver high performance Suzanne Mercier		
1.25pm	Lunch around Trade Booths sponsored by	RHM Consultants	
2.25pm	Strata Through Their Eyes Video		
2.30pm	Keynote Speaker The Psychology of your mind and planning Kerwin Rae sponsored by	STRATA COMMUNITY INSURANCE	
3.30pm	Trade Passport Prizes & Exhibitors Prizes		
3.45pm	Afternoon Tea around Trade Booths sponsored by	\$	
4.15pm	Registration Opens for AGM Meeting	ESSETT ELE WITH PHONOLPHIA	
4.30pm	Annual General Meeting		
5.00pm	Wrap Up &Close		
6.00pm	Board Meeting & Photos		
6.30 - 7.00pm	Pre-Dinner Drinks Dress Code is Black & Gold Masquerade		







Your MCs



Simon Miller

Simon Miller has been a freelance MC for the past 7 years & has MC'd over 500 events including Ground Announcing, Corporate nights, Events, Launch's & Promotions with crowds anywhere from 100 to over 35,000. Simon Miller has been lucky enough to have had the opportunity of being involved with some of the biggest companies in Australia.

Simon Miller has previously worked at 2dayfm & Triple M for 4 years as the on-air Stuntman & outside broadcasts crows MC for the Kyle & Jackie O Show. The Hot 30 Countdown & Dead Set Legends. As well as MC-ing the in stores, mini-concerts & movie premiers with talent like The Hoff, Delta Goodrem, Danni Minogue, Sophie Monk & Guy Sebastian.



Emma Freedman

Emma Freedman has been a regular contributor to the Nine Network's coverage of the Melbourne Spring Racing Carnival for many years. In 2010, Emma joined Weekend Today as a weather presenter, after which she shared hosting duties with Steven Jacobs as a weather presenter for Today. She has also been a regular sports presenter on the Nine Network's Wide World of Sports and Weekend Today.

Day One - Your Speakers



Andrew Gavrielatos

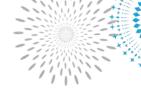
Andrew Gavrielatos has more than 24 years' experience in consumer protection and regulatory services and has held senior executive roles within Fair Trading for the past 20 years. Andrew currently holds the position of Executive Director, Real Estate and Property and most recently as the Commissioner for NSW Fair Trading.



Holly Ransom

Holly is chief executive of Emergent, a consultancy which specialises in marketing to millennials, a director of Port Adelaide Football Club and a trustee of Australia. She was co-chair of the 2014 Y20 Youth Summit. In 2012 Westpac and Australian Financial Review named her one of Australia's 100 Women of Influence.





One - Your Speakers



Jo-Anne Hamilton

With over three decades of experience in the property sector, and over two decades in tertiary education, Jo Hamilton has developed a sharp eye for how to make learning hands on, interesting and practical based. Her particular areas of expertise and interest in the property sector lies in compliance, as well as the effective communication skills necessary to create a successful career in property.



David Rannerman

David Bannerman is the principal of Bannermans Lawyers, Sydney's leading strata law firm, providing specalised legal services for the strata industry, the development industry, the construction industry and the insurance industry. David is qualified lawyer on the roll of the Supreme Court of New South Wales and the High Court of Australia. He is an Accredited Property Law Specialist with the Law Society of New South Wales and has over 15 years extensive experience in all aspects of property law and building litiaation.

David has a keen interest in education and training. He demonstrates his commitment by regularly presenting education seminars to lawyers, experts, certifiers and strata managers, Additionally, David is a Director of Strata Community Australia (NSW) and Chairman of the Ethics Committee. His experience of the industry and in the courts enables him to identify and provide training on current strata issues and changes in the law in a practical and helpful way to both lawyers and strata managers.



Tim Jarvis

Tim is an environmental scientist, author, adventurer and public speaker with Masters degrees in environmental science and environmental law. He is committed to finding pragmatic solutions to major environmental issues related to climate change and biodiversity loss. He uses his public speaking engagements, films and books about his expeditions/work to promote progress thinking in these areas. Tim also works as a sustainability adviser on multilateral aid projects in developing countries for organisations including the World Bank and Asian Development Bank and is a Senior Associate of alobal engineering firm Arup.



Fiona Hollier

Fiona Hollier is the CEO of Resolution Institute which supports its 3500 members to provide dispute resolution services such as mediation and arbitration in business, commercial, workplace, family and community settings. Fiona is a nationally accredited mediator with experience in mediating workplace, interpersonal, strata and health disputes.





One - Your Speakers



Trevor Rawnsley

Trevor began operating management rights buildings in 2003. Since then Trevor has owned/operated and managed a variety of buildings and provided consultancy services. He became an ARAMA member in 2004 and served as a volunteer leader on various Branch. State and National committees until 2010 when he was appointed ARAMA's first CEO



Lynda Kypriadakis

Lynda is the managing Director of the Diverse Group of Companies providing commercial construction services, building defect advocacy services and facilities management training for building managers. Lynda is also a Director of Australian Building Management Accreditation ("ABMA"), the custodian of the ABMA Building Management Code® which is the building management industry guidebook to existing legislation and "best practice" standards around the compliance and maintenance of common property in Australia. Lynda's role within the ABMA includes technical and compliance supervision of the development of each year's Edition of the ABMA Code, plus subject matter expertise for development of facilities management focussed training programs.



Anne-Maree Paull

Anne-Maree Paull is the NSW & ACT State Manager for CHU Underwriting Agencies. She has a degree in Economics from Sydney University majoring in accounting and law. Her entire career has been in Insurance and Financial Services with roles in finance, marketing, product and business development. As an insurance specialist, she sees the growing and ever changing Strata Industry as an exciting place to be, particularly with the recent NSW Law Reform and emerging challenges such as cladding and liability. Anne-Maree is a strata owner herself and understands the underlying risks associated with unlimited personal liability. However, she is mindful that not all owners are in the same informed position and need to be educated about the risks and potential exposure to liability.



Allan Harriman

Allan has over 29 years' experience in Building Surveying and 19 years as a Fire Safety Engineer. Allan has worked on significant projects in all building categories and have had extensive experience in shopping centre design, construction and Fire Safety Engineering. Allan also have vast experience with respect to building defects within buildings and as an expert witness.





One - Your Speakers



Tony Irvine

Tony has been involved in the strata industry for over 12 years as a supplier, as a startup new business, mentor, and a Board member for the first time in 2015. While on the Board in 2015, he initiated the formal Mentoring Program and also the SCA (NSW) Membership Reward Program. He is the owner of Irvine Strata and lead a team of 7 staff, comprising 5 strata managers and 2 support team. Tony was elected to the Board for two years from 2016.



Jann O'Connor

Jann is the National Training Manager for the Australian Window Association. The AWA is very involved with the National Construction Code and Australian Standards. With the changes to Fall Prevention in 2013 Jann's involvement as a Strata owner has meant that she has developed knowledge of both the NCC and the NSW Strata Regulations requirements



Grahame Vile

Since 1996, Grahame, Director of BAAM Consulting, has been predominantly involved in building asset management with a strong focus on strata titled property. Expert witness roles and litigation support; durability and materials failure assessments; diagnostics and remedial scopes for waterproofing, dissimilar materials, spalling, noise and thermal insulation and structural articulation challenges.



Ben Gialouris

Ben is an experienced leader in diverse sectors including media, entertainment, group buying, ecommerce and hospitality. He has comprehensive change management experience, is obsessed with aettina results by designing and implementing strategy. creating structure and transforming cultural change.



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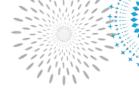
Our approach means your time is freed up, so you can focus on what you do best – your core business.

Want to know more?

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Day Two - Your Speakers



Minister Matt Kean

On January 30, 2017 Mr Kean was elevated to the NSW Cabinet as the Minister for Innovation and Better Regulation. Math has always seen himself as a champion of the little guy and this role gives him an opportunity to practice this across New South Wales. He is responsible for a diverse range of issues with a portfolio that includes consumer protection, the innovation space and workplace safety.



Imelda Roche

Imelda, together with husband Bill, established Nutrimetics International (Australia) Pty Limited in 1968 and 23 years later, in 1991, acquired the worldwide interests of Nutrimetics International. Amongst Imelda's many achievements, in 1997 Imelda was internationally recognised in Paris as one of the 50 leading Women Entrepreneurs of the World.



Christina Ho

Dr Christina Ho is a Senior Lecturer in Social and Political Sciences at the University of Technology Sydney. She researches cultural diversity in urban Australia, focusing on inter-cultural relations in high density living and within and between school communities. Her most recent book is 'For Those Who've Come Across the Seas...': Australian Multicultural Theory, Policy and Practice.



Edison Fu

Edison is a Senior Consultant within LinkedIn's Corporate Solutions team with experience advising clients from small businesses through to Large Enterprises as well as The Public Sector & Health. Edison helps businesses execute on their growth objectives by leveraging LinkedIn to source talent directly, build their brands on the network & decrease recruitment expenses. He aims to educate the audience on Strata industry-specific insights; including the current talent landscape, challenges faced within recruitment, and how businesses can utilise LinkedIn more effectively within their Hiring, Selling & Marketing functions of their business.



Day Two - Your Speakers



Suzanne Mercier

Suzanne is a performance catalyst, working with managers, leaders and business owners to understand and fine-tune their performance map to ensure they create the career and business success they really want. She specialises in recognising and moving beyond the Imposter Syndrome, one of the most significant barriers to performance.



Kerwin Rae

Kerwin is a businessman, entrepreneur, investor and international speaker. As one of the Australia's leading business strategists for over a decade, he has consulted in 11 countries and over 154 different industries and taught over 100,000 people the world over through his seminars and workshops.

2017 Convention Gala Dinner

Join us for the SCA (NSW) Convention Gala Dinner

This years Gala Dinner will be held on Friday 20th of October at the Hilton Ballroom with pre-dinner drinks served from 6.30pm.

Join us for a night with great food, wine, awards presentations and entertainment by Let's Groove Toniaht.

Connect with colleagues and celebrate as we present awards to members for the Recognition Award, The Max Dunn Award and the Presidents Award.

The Gala Dinner has been sponsored by







Convention Sponsors

Gala Dinner/ Naming Rights



Gala Dinner Entertainment



Cocktail Function Thursday Night / Friday Morning "Breakfast for





Satchel



Appreciation Breakfast



Thursday/Friday Coffee Cart Full Day



Keynote Speaker Thursday



Thursday Morning Tea



Keynote Speaker Thursday Afternoon



Thursday Lunch



Thursday Afternoon Tea



Friday Morning Tea



Friday Lunch



Friday Afternoon Tea



Keynote Speaker Friday Morning



STRATA COMMUNITY **INSURANCE**

Keynote Speaker Friday Afternoon



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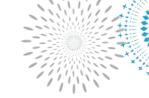
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Easements | Capital Works Fund Reports

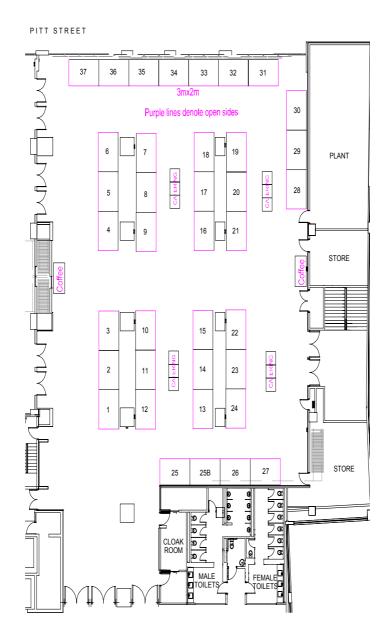
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Trade Exhibitor Floorplan



Trade Exhibitors

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Strata Loans

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