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21/7/2017

Industry News

NSW Fair Trading News:



NSW Fair Trading wants your feedback

NSW Fair Trading is asking the community for feedback on its performance. It will take complaints, compliments and suggestions on how they can do things better as this will help improve services, staff and complaint handling.

If you would like to provide Fair Trading with your views you can complete a customer feedback form which is available through the website www.fairtrading.nsw.gov.au

Fair Trading information

NSW Fair Trading has recently sent its Think Smart Newsletter. Here is a selection of information you, our strata members, may find useful:

- Resources in other languages

If you have owners who speak a language other than English and need to give them some consumer information, NSW Fair Trading may be able to assist. There are a range of free resources on the website in over 30 languages, including video and audio resources. [Click here](#) to find out more.

- Retirement village review

The NSW Government is reviewing the laws that regulate retirement villages and is seeking feedback on draft laws and a Regulatory Impact Statement. For more information or to have your say [visit here](#).

Express Glass Now a Platinum Sponsor



Express Glass have upgraded from Gold level to Platinum level sponsorship. Express Glass are the first new Platinum sponsor in almost a decade.

SCA (NSW) Welcomes New Sponsors



SCA (NSW) is thrilled to welcome some new sponsors on board. We welcomed Lannock Strata Finance and

Strata Stories: Strata Future Looking Great



The NSW strata industry has some very smart, very savvy young people in its ranks. One fine example is Andrew Terrell, Business Development Manager at Wellman Strata and the current chair of the newly formed Young Strata Network, which you've all been hearing about.

We spoke to Andrew to get the low down on who he is, where he's come from and just what has attracted him to the strata industry. He has a great story to tell so please [click here](#) to read about him.

2017/18 SCA (NSW) Membership Renewal



SCA (NSW) Membership Renewals were due on 1 July 2017. You would have received a letter from us asking you to renew and pay your membership fee.

If you haven't received your membership renewal letter and invoice please contact Ashleigh Newell, Membership Coordinator on 02 9492 8200 or email membership.nsw@strata.community

Body Corporate Brokers (BCB) as Gold Sponsors, Telstra/VoIP as Silver Sponsors and AGC Roof Maintenance and Secure Windows as Bronze Sponsors.

Thank you to all of our sponsors for your support of SCA (NSW) and the strata industry as a whole. Without you we would not be able to offer our members our high-level education, events and resources.

SCA (NSW) Australia's Biggest Morning Tea



On Wednesday 28 June, SCA (NSW) held an Australia's Biggest Morning Tea, attended by SCA (NSW) Board and Team, SCA National Team and Guests. We raised almost \$550 for the Cancer Council, including an extremely generous donation of \$250 from our graphic designers PDQ. If you would like to make a donation, please go to our [fundraising page](#).

2017/18 Strata Services Directory - Out Now!



The latest edition of the Strata Services Directory is out now. If you haven't received a copy please email membership.nsw@strata.community to request a copy or drop into the SCA (NSW) office to pick one up.

The latest directory is also available online and as a pdf on our website [here](#).

Events

2017 CHU Strata Community Awards Gala Dinner & Presentation

TONIGHT Friday 21 July

Doltone House, Hyde Park

Strata Management Agency Agreement Workshop
Friday 18 August



Date: ***TONIGHT***

Location: **Doltone House, Hyde Park**

Level 3, 181 Elizabeth St, Sydney

Time: 6.00pm for drinks, followed by dinner and awards presentation from 6.30pm

Dress Code: Black Tie, Great Gatsby theme

See you there!



This workshop will focus on the common mistakes made in agency agreements with the latest legislation changes and the consequences this will have. Details of improvements in commissions, liability and review triggers will also be covered.

Date: Friday 18 August 2017

Time: 9.30am - 11.30am

Location: Parramatta Novotel,

350 Church St, Parramatta

Speaker: David Bannerman of Bannermans Lawyers and SCA (NSW) Board Director

CPD Points: 3 CPD points offered under category 3

Cost: \$95 inc. GST (members only)

To register email us at events.nsw@strata.community

Upcoming Education

CPD Chatswood

Thursday 24 August



It is essential that today's strata manager has knowledge of the relevant legislation as this will equip you with increased authority when giving guidance and recommendations to your clients.

The CPD topic is on the New Strata Legislation and will cover the below areas:

- New terminology
- Owners Corporation responsibilities
- Meeting procedures
- By-laws
- Renovations
- Managing agents
- Building managers
- NCAT

Certificate of Registration

21 - 23 August 2017



Start a career in strata! To enter the industry as a strata manager you will need to complete three units of competency from the CPP30311 Certificate III Property Services (Operations).

This course is conducted over 3 days and is delivered in partnership with Real Estate Training Solutions P/L (RTO ID 90897).

Dates: Monday 21 to Wednesday 23 August 2017

Location: SCA (NSW) Training Room, Level 1,

845 Pacific Highway, Chatswood, NSW, 2067

Cost: \$990.00 (GST free)

- Levy collection

Date: Thursday 24 August 2017

Location: Mantra, 10 Brown St, Chatswood

Cost: The session is worth a full 12 CPD points and is \$175.00 for members and \$395.00 for non-members.

To register please

email education.nsw@strata.community

For more course information please click [here](#).

CPD Online



SCA (NSW) offers members and non-members the opportunity to fulfil their CPD requirements online via E-Learning.

Read the materials, complete the assignment, submit for marking and provided you pass, then you are compliant for another year.

The cost is \$139.00 for SCA (NSW) members and \$245.00 for non-members. This price includes GST.

Click [here](#) to get started now.

Cert IV Strata Traineeship Grant Available

Register your EOI



SCA (NSW) RTO partner, Real Estate Training Solutions P/L (RTO ID 90897), is offering NSW Government funded traineeships - CPP40611 Certificate IV in Property Services (Operations).

For further information and to register your expression of interest, please [click here](#).

To register please

email: education.nsw@strata.community

For more course information please click [here](#).

Level 1, 2 & 3 Accreditation for Strata Managers



This is an excellent way of standing out from the crowd. Gaining any level of accreditation demonstrates to your stakeholders that you are a professional in your field.

Accreditation Fee: \$250

For more information please click [here](#) or email accreditation.nsw@strata.community

To apply please click [here](#) to complete the application form.

Certificate of Registration

Lunch Sponsorship Opportunities



SCA (NSW) is offering Corporate Services members the opportunity to sponsor a lunch at the Certificate of Registration (COR) courses.

This is a great opportunity to build relationships with new strata managers entering the industry as well as increase the awareness of your products and services.

To download the 2017 booking form please click [here](#).

For any enquiries email us

at events.nsw@strata.community

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